From: Obe Everett

To: Crystal James; "Christina Veltkamp"; "Strickland, Matt J."; "Leslie Miller"; Ajit Apte; Alan Marshall; Allen Austin; Amanda Bayley; Ambuj Srivastav; Amy Schintz; Angela Hodges; Annette Lovitt; Armando Bolivar; August Lindner; Barbara Oleck; Becki Cadis; Becky Pope; Bevan Grice; Billy Von Bautista; Blanca Barajas; Brenna Martin; Brij Majano; Cathy Wylie; Chantal Nault; Charlene Ussery; Charles Lei; Greenwood, Chasity L.; Christina Waite; Christine Martinez; Dailey, Chris B. - Customer Experience Applications Program Mgr; Cindy Nelson; Clayton Mauldin; Courtney Basile; Rojas, Cynthia E.; Damien Beresfeord; Darci Miller; Darrin Duhon; Dave Manville; Dave Vogel; Dave Yeselavage; David Garcia; David Rice; David Wiedmeier; Dawn Frye; Deb Braun; Debra Walz-Burkett ; Denise Hutchinson; Diala Batshoun; Donald Case; Donald Crow; Donald Dyson; Elaine Stupi; Elena Montalvo; Elizabeth O"Conner; Evelyn Page; Flora Chang; Gabby Mendoza; Gary Jensen; Gayle Shimizu; Gina Calabro; Glenn Amy; Greg Lyon; Hal Hagen; Harold Concepcion; Heather Hallett; Heather Warren; Hedi Ago; Hillary Bargagliotti; Hung Nguyen; Jean Chamberlain; Jeanne Atkinson; Jeff Mayne; Jeffrey Lo; Jennifer Turner; Jeremy Marquette; Jerrica Simms; Garcia, Jesus J. - Director, Business Analysis; Jim Weeg; Johanna Raycraft; John J Andreasik; John Little; John Sims; Josephine A. Sassano; Josephine Barrios; Joyce Miceli; Judith Miller; Julie O"Neal; Julie Stewart; Julien Bellorgey (julien.bellorgey@suez-na.com); Kathleen Pankoe; Kellie Reem; Kent Halder; Kevin Boutchard; Kevin Champion; Khawer Rauf; Kris Peterson; Kristen Faulkner; Kurt Rowley; Leslie Benfield ; Linda D Beddows; Lisa Burnett; Lisa Chiasson; Lisa Holliday; Lisa Kappenman; Lisa Martinez; Lois Stark; Manoj Pandit ; Marge Vizcarra; Marianne Walker; Maribel Nieves ; Martha Hobson; Mary Corby; Matt Larson; Melani Chacon; Melissa Josey-White; Michael Moss; Michael Troia; Michelle Asaro; Michelle Gilchrist; Molly Cormaney; Morlon D Bell-Izzard; Nikki Evans; Norma Palomera; Oran Weaver; Osvaldo Hernandez; Paul Mason; Paul Roller; Peggy Ellison; Penny Karagianakos; Peter Manalil; Rajani Kondury; Rajesh Prasad; Raminder Singh ; Randy Barbee; Randy Miller; Randy Vance; Ray Anderson; Raymond Kelly; Regina DeGuzman; Richard A. Reese; Robert Jones; Robin Nichols; Robin Souder; Roger Brown; Ron Fennell; Ryan Darlow; Ryan Pham; Sally Barakat; Sami Balestri; Sandra Maganas; Scott Reed; Sickler, Richard L; Stacy Smith; Stella Udumula; Steve Rubin; Steven M Johnson; Steven Ober; Sue Twardy; Susan Decker; Suzanne B. Hamilton; Sylvia Welch; Tammy Byrd; Tarja Nummela; Tashonda Betts; Teri Kaczmarek; Teri Sovak; Terry Vicuna (terry.vicuna@epelectric.com); Tina Bekeros; Tom Glaser; Tony Kus; Tony Mossbarger; Tony Neal; Tonya Morin; Tonya Taylor; Tricia Zacharisen; Tremble, Troy A. - Manager, Customer Relationship Systems; Vijay Suravarapu; Warwick Tichbon; Wendy Greess; William Schmidt; Yelena Figueroa

Cc: Karambir Yadav

Subject: CCB V2.6

Date: Thursday, January 25, 2018 1:12:01 PM

Attachments: image001.png
image002.png

[External Email - Be careful! DO NOT open attachments or click links from unknown senders or unexpected email.]

Hello All

Is anyone out there on CCB v2.6 or planning to upgrade to it?

If you are upgrading or planning to upgrade:

1. What were/are the driving factors?
2. Did/Are you planning on doing upgrade on your own or with assistance from a firm?
3. What version of CCB are you upgrading from?
4. What features/functionality are looking to implement as part of the upgrade?
5. What challenges were realized as part of the planning and decision to upgrade?
6. What services does your organization provide (Water, Sewer, Electric, Gas)?
7. How many customers do you serve?
8. If your plans are farther along, can you please share estimated budgets (internal costs (labor) and external consulting costs), etc.?

Thanks in advance!

Obe Everett, *MBA, PMP*®
Program Manager CIS and Business Systems Support

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